

Marc B. Juneau, LMT
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www.MarcJuneau.com

Marc Juneau, a licensed massage therapist, is seeking new opportunities to expand his professional horizons further in the resort industry. With a background in blending cutting-edge technology and creative strategies, Marc is now eager to apply his skills and passion for wellness in a new setting.

Marc has developed a strong ability to create personalized, engaging experiences through massage therapy, offering a variety of treatments focused on relaxation and holistic healing. With expertise in neuromuscular therapy, acupressure, active isolated stretching, and myofascial release, he tailors each session to address the unique needs of his clients, ensuring a therapeutic and unforgettable experience.

Driven by a passion for helping others and a commitment to excellence, Marc is excited to bring his expertise to the cruise industry, where he can continue to grow professionally while offering high-quality therapeutic services to guests in a unique and dynamic environment.

Employment History

The Langley Chamber of Commerce

Business Administration & Technology Management

Langley, Wa 10/2023 - 11/2024

15 hours weekly

As Marketing Coordinator for the Langley Chamber of Commerce, Marc was responsible for implementing technology-driven marketing strategies to enhance the visibility of local businesses and encourage community participation in key events, including the 2024 Mystery Weekend. His role encompassed a variety of digital marketing tasks, from creating engaging content to promoting events that showcased Langley's unique offerings. Marc also managed and updated the Chamber's website, ensuring it was an effective tool for communication and promotion. In addition to his digital work, he handled various administrative duties at the Chamber office, supporting its operations and initiatives three days a week.

The TOVA Company

Technical Support

Langley, Wa 4/2023 - 1/2024

Identifies, investigates, and resolves users problems with computer software and hardware related to the TOVA. Fields support calls, chat, email, and/or other communication from users with inquiries regarding clinical and technical use of the TOVA Medical device.

Hand and Stone / Massage Therapist

Downtown Denver / Aurora Southlands Mall

8/2020 – 05/2021

Performed 1hr, 1.5 hour and 2hr (for select guests) appointments. Developed a small clientele at the spa who came for sports assistance and stretching.

Massage Envy / Massage Therapist

Destin, Florida | Pensacola, Florida | Boca Raton, Florida

9/2017 – 7/2019

Performed 1hr, 1.5 hour and 2hr (for select guests) appointments. Developed a small clientele at the spa who came for sports assistance and stretching. Completed all published training units for massage envy in their online training system (MEU).

Soundarya Spa / Massage Therapist

West Palm Beach, Florida

12/2018 – 5/2019

Performed 1hr, 1.5 hour and 2hr (for select guests) appointments. Developed a small clientele at the spa who came for sports assistance and stretching. Trained new therapists & managed marketing efforts.

The Pearl Resort / Massage Therapist

30A / Rosemary Beach

Florida 8/2017 – 8/2018

Maintained customer relations as a massage therapist with executive level and notable guests at an exclusive spa/resort. Performed Half Hour, 1hr, 1.5 hour and 2hr (for select guests) appointments. Throughout employment at spa pearl developed notoriety at the spa as the therapist for athletic and those seeking deep tissue therapy at the resort utilizing the skill set of advanced stretching techniques for young and elderly clients alike. Performed and sold alternative services such as Hot Stones, Joint and Pain Relief, Aroma Therapy Full body scrubs and Exfoliations.

The Netcom Group

Interactive Developer

New Orleans, La 10/2007 to 7/2008

Netcom created this position as a hybrid between the Creative and technical departments. I was responsible for application customization and W3C Template creation. All sites had very strict branding and style guidelines within which to follow for regards to style, branding and delivery of content to ensure a consistent look and feel over a site with 1000's of pages.

Compucast Interactive

Web Developer

Metairie, La - 1/2006-6/2007

Compucast Web Design is a full-service internet design and marketing firm. As a Web Developer for Compucast I led the team in introducing W3C Standards in web design to the company. Researched and acquired open source PHP/MySQL software to be used to our advantage to accomplish meeting the clients needs.

Best Buy / GeekSquad

Field Support / Double Agent

Metairie, La - 1/2006-6/2007

Supervise and manage other in-home field agents. Provide a high level of customer service and interactivity for businesses and individuals. Solve impromptu technical and people problems in a limited time frame. Keep abreast on new technology trends, problems, and resolutions. Maintain and develop labor and revenue budgets. Wireless and wired network troubleshooting (workgroup, domain, server)

NOLAGraphics.com/MarcJuneau.com

Owner/Web Developer/Technology Consultant

New Orleans, La 10/2004 – Present

As Owner/Developer of this company I developed many different WordPress website sites and you can see most of them in my web portfolio at www.nolagraphics.com. It was necessary to not only wear many hats but also work under pressure, and consistently deliver projects on-time. All this was possible through excellent communication skills and project management skills which developed and have been required to maintain excellence. Other responsibilities included managing teams, business development, company marketing, preparing bids and software specifications, creating, updating and maintaining multiple web sites via WordPress, PHP/MySQL web programming, script installations, Designing graphics, logos and animation for websites, and even mitigated collaboration with different content providers. In addition to these skills overseeing and driving day-to-day website & server maintenance, creating processes for posting content to individual websites, ensuring web site quality, performance and reliability. In 2016 I sold the NOLAGraphics brand and transitioned to doing all work under my own personal consulting brand as my name MarcJuneau.com of which it is homologated into an LLC as MJTECH, LLC.

GoDaddy Software

Customer Support Trainer

Scottsdale, Arizona 9/01-1/04

Started at GoDaddy as a Tech support Rep and 3 months later was promoted to supervisor where my duties were to manage, motivate and lead a support team of 5 employees. Inform customers of products and services, Register domain names, set up customer accounts and perform purchases for customers. Provide html support on customers' hosting accounts, troubleshoot issues with nameservers using NSLOOKUP and provide insight to customers on legal issues with domain registrations and transfers. Handle all team tech escalations, provide support to customers who need resolution at a supervisory level and perform customer retention by ensuring excellence in customer support. After 4 months as a supervisor I was promoted to Customer Support Trainer. In this position my responsibilities include performing weekly training classes for all new hires on the intricacies of domains, DNS, website hosting/HTML overview, how the internet works and using the GoDaddy systems to pull up accounts. The role also requires maintaining all temporary and permanent employee time in the time management software(TA100), keeping the intranet web page updated with new information as needed and developing content(web pages) for current employee training.

Yosemite Concessions Services Corporation / DNPS

Training and Development Specialist

Yosemite National Park, California 09/99 – 05/01

Developed, facilitated and conducted semi-weekly training sessions to inform all new employees about the parks history and partners, hospitality industry standards, and company policies/procedures. I created videos for the use of introducing OSHA standards to new employees. Developed, facilitated and conducted several training sessions for the companies' management staff, with topics including: basic computer knowledge, Windows95 and Excel. I created PowerPoint presentations for executive meetings and management training sessions. I set-up audio/video equipment for company events and filled in as inter-office technical support when IT was unavailable. Managed company training database of 1500+ employees. Handled purchase requests, vendor communication and receiving.

Massage Profile:

Seeking a Massage Therapy position in the Denver Downtown area to provide friendly, professional and caring service to clients.

Trained in the following techniques:

• Swedish Massage	• Reflexology	• Shiatsu
• Deep Tissue Massage	• Hot Stone Massage / IASTM	• Hydrotherapy
• Accupressure	• Neuromuscular Therapy	• Sports Massage
• Active Isolated Stretching	• Myofascial Therapy	• Body Scrubs
• Full Body Scrubs	• Body Wraps	• Subtle Body Energy

Additional Skills & Qualifications: Tech Support, Internet Marketing, Management & Supervision, Customer Service, Bookkeeping, Interpersonal & Public Relations, Human Resources, Employee Training and Development

Classes, Certifications & CEUs

9/2023 - First Aid CPR - North Whidbey Fire and Rescue

10/2019 –Business Mind, Healing Heart– 4 LIVE CEU hours – at National AMTA 2019 Conference, Indianapolis, IN

6/2019 – Renewal of Licensed Massage Therapist Certification in Louisiana, Louisiana Board of Massage Therapy

1/2019 – 4/2019 AVEDA Esthetician School 600 Hours, Ft Lauderdale, FL | Completed 400 Hours currently on LOA

2/2019 – Bamboo Fusion – 12 CEU Hours – Hosted the AMTA Fl. 2019 Annual Meeting & CEU Class with Teacher Nathalie Cecilia.

11/2018 – Cold Stone Therapy – 2 LECTURE CEU Hours – FSMTA class in West Palm Beach, FL with Bruce Baltz

11/2017 – Additional Licensed Massage Therapist Certification in Colorado, Colorado Board of Massage Therapy

9/2018 – Myofascial Sports – 16 LIVE CEU Hours – Hosted class in Destin, FL for the AMTA w/ Pete Pfannerstill

9/2018 – Active Isolated Stretching (AIS) – 2 LECTURE CEU Hours – FSMTA class in Pensacaola, FL with Bruce Baltz

8/2018 – In Safe Hands a Fibromyalgia Primer – 2 LECTURE CEU Hours - at National AMTA 2018 Conference, Washington DC

8/2018 – Thai Table Essentials – 4 LIVE CEU hours – at National AMTA 2018 Conference , Washington DC

8/2018 – AMTA 2018 Chapter Leadership training – Topics include leading and inspiring AMTA chapter volunteers to success

7/2018 - The Art of Customer Service – St Joe Club and Resort, a Forbes 4 star rated resort

10/2017 – 6hrs of Video Instruction from Bruce Baltz on Active Isolated Stretching

8/2017 - Total Body Balancing – 12 LIVE CEU hours – Hosted class for the AMTA by D'Ambrogio Institute in West Palm Beach

8/2017 – AMTA 2017 Chapter Leadership training – Topics include leading and inspiring AMTA chapter volunteers to success, Pasadena, Ca

3/2017 - Licensed Massage Therapist, Louisiana & Florida Boards of Massage Therapy

2016 - First Aid, CPR

2015 - Reiki Level I, II

Education:

Blue Cliff College, Metairie, LA

Massage Therapy Diploma Program, 7/2015 – 1/2017

799-hour program covering fundamentals of anatomy, massage therapy techniques, and practical experience.

Accredited by the Associated Bodywork and Massage Professionals (ABMP).

Aveda South Institute, Ft Lauderdale, FL

Estiology Diploma Program, 1/2019 – 4/2019

Completed 400 hours of a 600-hour program focused on facials, waxing, makeup application, business development, wellness, and Aveda retail knowledge. Took a leave of absence in April 2019 and did not return to the program.

Food/Beverage and Service/Event Industry Experience

Louisiana Renaissance Faire

Lead Cook / Phil's Grill

Hammond, Louisiana 10/28/22 – 12/8/22

Cooked and prepared all food on the back line at an outdoor kitchen for the run of the Louisiana Ren Faire Show. Responsible for Setup & Strike daily.

Texas Renaissance Faire

Sous Chef / The Copper Rose

Todd Mission, Texas 9/2/22 – 12/8/22

Created a full menu, Managed Staff & responsible for Open and Close Daily at the campsite based restaurant.

Texas Renaissance Faire

Floral Sales

Todd Mission, Texas 10/15/22 – 12/8/22

Sold floral arrangements during the Texas Renaissance Faire. Required to Dress In period garb, create floral arrangements for sale to patrons and vendors

Pittsburgh Renaissance Faire

Site Krewe

West Newton, Pennsylvania 8/15/22 – 10/13/22

Responsible for Grounds Maintenance during the week and trash detail during the show. Additionally I was solely responsible for maintenance of all bathrooms onsite during the festival.

Colorado Renaissance Faire

Joust Kitchen Lead

Larkspur, Co 6/20/22 – 8/12/22

Cooked and prepared all food on the back line at an indoor kitchen for the run of the Colorado Ren Faire Show. Responsible for Setup & Strike daily.

Deja Roux Cajun and Soul Food Truck

Cook

Denver, Co 1/20/22 – 4/28/22

Cooked and prepared all food on the back line on a Mobile Food Truck kitchen as temporary fill-in help

Destin Boat Shack

Sous Chef

Destin, Florida 4/1/2017 – 8/1/2018

Worked with the Owner in a small Kitchen preparing a menu of Brazilian food based on recipes of his Peruvian mother. Restaurant Served approximately 6 tables and shifts would vary between kitchen work and Juice Bar service depending on staff available that day.

Food/Beverage Events and Competitions

Madisonville Chili Competition

*Second Place for a 5-way tequila, Ancho, Poblano, Serrano Chili Officially Sponsored by Williams Grant and Sons Liquor Company
Madisonville, La 11/2015*

Created a winning recipe which myself and a team of two that I led Cooked, Prepared and served 5 gallons of competition Chili.

Madisonville Chili Competition

*Second Place for a 5-way tequila, Ancho, Poblano, Serrano Chili
Madisonville, La 11/2014*

Created a winning recipe which myself and a team of two that I led Cooked, Prepared and served 5 gallons of competition Chili.

Unrelated to the competition it-self I contacted the Liquor Company William Grant and Sons who's Tequila (Milagro silver tequila) and Liquor (Ancho Reyes Chili Liquor) was used in my recipe. They offered and I accepted to sponsor.

Premier Sponsor of Tales of the Cocktail Conference

Sponsor and participant

New Orleans 2012,2013,2014,2015

Due to being the web development company (NOLAGraphics) that created the website for an international conference that happened annually in New Orleans in July. I was able to attend all of the conference class events as well as the social events hosted by Bacardi and Absolute. This afforded me the opportunity to learn in depth about different cocktail history and industry service standards.

Professional Organizations, Non-Profit & Volunteer Positions

Stewards of Freeland Hall

Freeland, Wa

As a Steward of Freeland Hall, I have played a vital role in the preservation and revitalization of this historic community landmark. Responsibilities have so far included: Collaborating with local stakeholders to develop and implement strategic plans for the maintenance and improvement of Freeland Hall. Organizing and overseeing community events held at Freeland Hall, ensuring they align with the hall's mission and values. Managing day-to-day operations, including facility maintenance, scheduling, and rental coordination. Engaging with community members to gather feedback and ideas for enhancing the hall's offerings and impact. Serving as a liaison between the Holmes Harbor Activities Club (HHAC) and other community organizations to foster collaboration and mutual support. Contributing to fundraising efforts and grant applications to secure funding for hall improvements and programming. Promoting Freeland Hall as a premier venue for weddings, celebrations, and community gatherings, both locally and regionally.

LittleBIGFest Co-Coordinator

Langley, Wa

As the dedicated co-coordinator of the acclaimed LittleBIGFest, my journey has been fueled by a profound commitment to showcasing local talent and building a sense of community through the arts. My experience in orchestrating large-scale music and arts festivals has honed my skills in team leadership, event planning, vendor management, and strategic marketing. Each festival I've been a part of is a testament to my belief in the power of cultural events to enrich communities and create memorable experiences for all stakeholders involved.

My tenure at LittleBIGFest has been marked by significant achievements, including boosting attendance and vendor participation, which speaks volumes about my capability to manage complex event logistics and foster productive relationships. I pride myself on my ability to engage with artists, vendors, and sponsors on a deep level, ensuring that each festival is not just an event, but a celebration of creativity and collaboration. My approach to event planning goes beyond the logistical—it's about creating an environment where art and community thrive together. My passion for the arts and my comprehensive skill set in event coordination make me an asset to any team looking to make a meaningful impact through their events.

AMTA Florida Chapter

<i>Appointed interim Board Member 5/2017 – 2/2018</i> <i>Website and Advertising Chair</i>	<i>Elected Two Year Term Board Member 2/2018 – 2/2020</i> <i>Website and Advertising Chair</i>
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As Board member and volunteer duties include participating in AMTA board meetings as a voting board member, attending Florida State Board of Massage Therapy meetings, Hosting CEU classes and member meetings. In the Florida chapter I started Chapter Podcast to report current events on chapter goings on to the membership in a more meaningful & interactive way.

Tulane University Media Internship Board – 2/2010 – 7/2015

As Board member of the Tulane University of New Orleans Media Internship Board provided industry guidance to university professors on current status of the Interactive Media Advertising and Software development Industries. Assisted in review of syllabus for teachers who requested information.

Tech Assist Louisiana – 8/2006 – 2/2007

Via a Non-profit grant provided for Technology Education to business owners in Louisiana created a syllabus and taught a class 30 business owners on how to create and maintain their own web presence. The class took place over the course over SIX weeks and met once a week for 2hours.

September 19, 2015

To whom it may concern.

This is my personal reference for Marc Juneau.

My name is Derek Safley and I have worked in Human resources management and specialized in employee training for the last 20 years. I worked with Marc in Yosemite National Park from 1999 to 2001 in what once was the failed company training . department. Together we founded the Yosemite Learning Center which served over 3000 seasonal employees and managers each year. The department required a drastic upgrade from traditional classes to modern presentations. Marc was instrumental in multiple areas of technological improvements.

From teaching line-level managers how to use the Microsoft office suite applications to configuring the employee ID printer ODBC keys and producing related Crystal reports, Marc handled it all with energy and positivity. Marc was a reliable mentor to other HR training staff in the department and they often came to him when they had questions about Adobe Premiere and it's related video effects. Marc was responsible for selecting components of our new department server and ensuring all applications were compatible with it's NT platform. Finally Marc displayed the technical ability to repair, install and maintain all our LCD projectors with ease and demonstrated exceptional proficiency in operating our ENG camera. Marc helped develop our dvd and web-based manager training programs the likes of which had never been seen before by this company.

The results of Marc's work were not only recognized repeatedly by our company executives which was reflected in his multiple outstanding performance evaluations, but also by the National Park Service, State of California, American Hotel and Lodging Association and both unions in the Park.

Marc is an outstanding listener, technical expert and motivated speaker. Any company would be lucky to recruit him and any institution would be better for hiring him.

Derek Safley, Colorado RN @ Denver Health

dereksafley@hotmail.com

541-531-9316

REFERENCES

Inge Morascini - Executive Director Island County Tourism

415-497-0161

Nicole Fay Senior - General Manager of Freeland Hall

nicole@freelandhall.com

Jeanne Juneau - Sister and long time Whidbey resident.

360-929-8115



STATE OF WASHINGTON
DEPARTMENT OF HEALTH
Olympia, Washington 98504

11/22/2024

Subject: Credential Verification

To Whom It May Concern:

This verifies the status of the Massage Therapist License for Juneau, Marc B.

This site is a Primary Source for Verification of Credentials.

Credential Number:	MA61414110
Credential Type:	Massage Therapist License
First Credential Date:	10/02/2023
Last Renewal Date:	11/15/2024
Credential Status:	ACTIVE
Current Expiration Date:	02/15/2025
Enforcement Action:	No

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COLORADO

Department of
Regulatory Agencies

Division of Professions and Occupations

Below are your electronic wallet cards to use as proof of your license. You can also print your license at any time by visiting www.colorado.gov/dora/DPO_Print_License and following the instructions listed.

If you would like a more durable wallet card option, you can order one for a fee by visiting www.nasbastore.org and selecting the "Colorado License Cards" link on the left hand side of the page. If you prefer, you can also contact NASBA by phone at 1-888-925-5237 or by email at nasbastore@nasba.org.

Should you have questions about your credential, or need other information please contact our Customer Service Team at 303-894-7800 or dora_dpo_licensing@state.co.us.

<p>Colorado Department of Regulatory Agencies Division of Professions and Occupations</p> <p>Office of Massage Therapy Licensure</p> <p>Marc B Juneau Massage Therapist</p> <p>MT.0022170 01/01/2021 Number Issue Date</p> <p>Active 12/31/2022 Credential Status Expire Date</p> <p>Verify this credential at: dpo.colorado.gov</p> <p><i>Ronne Hines</i> Division Director: Ronne Hines Credential Holder Signature</p>	<p>Colorado Department of Regulatory Agencies Division of Professions and Occupations</p> <p>Office of Massage Therapy Licensure</p> <p>Marc B Juneau Massage Therapist</p> <p>MT.0022170 01/01/2021 Number Issue Date</p> <p>Active 12/31/2022 Credential Status Expire Date</p> <p>Verify this credential at: dpo.colorado.gov</p> <p><i>Ronne Hines</i> Division Director: Ronne Hines Credential Holder Signature</p>
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