

Marc B. Juneau, LMT
Florida LMT #MA85968
Colorado LMT #MT.0022170
P.O. Box 444 Langley, Wa 98260
Phone: 720-614-9847 Email: marc@marcjuneau.com
www.MarcJuneau.com

I have attached my resume, detailing relevant experience and additional skills that I have obtained through my education and employment and life experiences.

My career and life experiences have led me to many industries and career skill sets from organizational administration and management to Software/Web Development & Technology Consulting to Licensed Massage Therapy to catering in 5 star hotels to Cooking in commercial kitchens to tending bar at special events to A/V and technology setups for conferences and festivals.

From 2004 through 2016 I ran a web development agency in New Orleans servicing small and medium businesses with everything from brand development to technical marketing to website production.

From 2017 – 2022 in both the Florida and Colorado Markets I worked as a massage therapist specializing in NMT, AIS, Myofascial, Deep Tissue, Swedish and as well representing the industry at the state level via an elected position within the Florida and Colorado state Chapters of the American Massage Therapy Association where I not only managed a 5000 member state chapter but also hosted classes for therapist to gain CEU's.

Throughout my entire career I have worked in in everything from office administration to managing event production and food service in multiple roles from Sous Chef of a Brazilian taco shop in Destin Florida to AV setups for conferences and meetings in New Orleans.

For the past 6 months I have worked at multiple Renaissance Faires around the country in roles from Kitchen work to Site Krewe to Leather production and Retail Sales.

Currently I am seeking a position on Whidbey island so that I can be closer to my sister, Jeanne Juneau, who lives there in the community.

Sincerely,
Marc B. Juneau, LMT

A handwritten signature in blue ink, appearing to read 'Marc B. Juneau', with some additional scribbles and a small 'LMT' visible.

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Massage Profile:

Seeking a Massage Therapy position in the Denver Downtown area to provide friendly, professional and caring service to clients.

Trained in the following techniques:

- Swedish Massage
- Deep Tissue Massage
- NMT
- Active Isolated Stretching
- Full Body Scrubs
- Reflexology
- Hot Stone Massage
- Total Body Balancing
- Chair Massage
- Body Wraps
- Shiatsu
- Hydrotherapy
- Sports Massage
- Tai Chi
- Subtle Body Energy

Additional Skills & Qualifications: Tech Support, Internet Marketing, Management & Supervision, Customer Service, Bookkeeping, Interpersonal & Public Relations, Human Resources, Employee Training and Development

Classes, Certifications & CEUs

10/2019 – Business Mind, Healing Heart– 4 LIVE CEU hours – at National AMTA 2019 Conference, Indianapolis, IN
6/2019 – Renewal of Licensed Massage Therapist Certification in Louisiana, Louisiana Board of Massage Therapy
1/2019 – 4/2019 AVEDA Esthetician School 600 Hours, Ft Lauderdale, FL | *Completed 400 Hours currently on LOA*
2/2019 – Bamboo Fusion – 12 CEU Hours – Hosted the AMTA FL 2019 Annual Meeting & CEU Class with Teacher Nathalie Cecilia.
11/2018 – Cold Stone Therapy – 2 LECTURE CEU Hours – FSMTA class in West Palm Beach, FL with Bruce Baltz
11/2017 – Additional Licensed Massage Therapist Certification in Colorado, Colorado Board of Massage Therapy
9/2018 – Myofascial Sports – 16 LIVE CEU Hours – Hosted class in Destin, FL for the AMTA w/ Pete Pfannerstill
9/2018 – Active Isolated Stretching (AIS) – 2 LECTURE CEU Hours – FSMTA class in Pensacola, FL with Bruce Baltz
8/2018 – In Safe Hands a Fibromyalgia Primer – 2 LECTURE CEU Hours - at National AMTA 2018 Conference, Washington DC
8/2018 – Thai Table Essentials – 4 LIVE CEU hours – at National AMTA 2018 Conference , Washington DC
8/2018 – AMTA 2018 Chapter Leadership training – Topics include leading and inspiring AMTA chapter volunteers to success
7/2018 - The Art of Customer Service – St Joe Club and Resort, a Forbes 4 star rated resort
10/2017 – 6hrs of Video Instruction from Bruce Baltz on Active Isolated Stretching
8/2017 - Total Body Balancing – 12 LIVE CEU hours – Hosted class for the AMTA by D'Ambrogio Institute in West Palm Beach
8/2017 – AMTA 2017 Chapter Leadership training – Topics include leading and inspiring AMTA chapter volunteers to success, Pasadena, Ca
3/2017 - Licensed Massage Therapist, Louisiana & Florida Boards of Massage Therapy
2016 - First Aid, CPR
2015 - Reiki Level I, II

Education:

Blue Cliff College, Metairie, LA

Massage Therapy Diploma Program, 7/2015 – 1/2017

799-hour program covering fundamentals of anatomy, massage therapy techniques, and practical experience.

Accredited by the Associated Bodywork and Massage Professionals (ABMP).

Aveda South Institute, Ft Lauderdale, FL

(CURRENTLY ON Leave of Absence, awaiting transferring existing credits to another aveda program)

Estiology Diploma Program, 1/2019 – 4/2019

650-hour program covering facials, waxing, makeup application, business development, wellness and retail knowledge. On leave of absence until January 2020.

Employment History

Hand and Stone / Massage Therapist

Downtown Denver / Aurora Southlands Mall

8/2020 – 05/2021

Performed 1hr, 1.5 hour and 2hr (for select guests) appointments. Developed a small clientele at the spa who came for sports assistance and stretching.

Massage Envy / Massage Therapist

Destin, Florida | Pensacola, Florida | Boca Raton, Florida

9/2017 – 7/2019

Performed 1hr, 1.5 hour and 2hr (for select guests) appointments. Developed a small clientele at the spa who came for sports assistance and stretching. Completed all published training units for massage envy in their online training system (MEU).

Soundarya Spa / Massage Therapist

West Palm Beach, Florida

12/2018 – 5/2019

Performed 1hr, 1.5 hour and 2hr (for select guests) appointments. Developed a small clientele at the spa who came for sports assistance and stretching. Trained new therapists & managed marketing efforts.

The Pearl Resort / Massage Therapist

30A / Rosemary Beach

Florida 8/2017 – 8/2018

Maintained customer relations as a massage therapist with executive level and notable guests at an exclusive spa/resort. Performed Half Hour, 1hr, 1.5 hour and 2hr (for select guests) appointments. Throughout employment at spa pearl developed notoriety at the spa as the therapist for athletic and those seeking deep tissue therapy at the resort utilizing the skill set of advanced stretching techniques for young and elderly clients alike. Performed and sold alternative services such as Hot Stones, Joint and Pain Relief, Aroma Therapy Full body scrubs and Exfoliations.

The Netcom Group

Interactive Developer

New Orleans, La 10/2007 to 7/2008

Netcom created this position as a hybrid between the Creative and technical departments. I was responsible for application customization and W3C Template creation. All sites had very strict branding and style guidelines within which to follow for regards to style, branding and delivery of content to ensure a consistent look and feel over a site with 1000's of pages.

Compucast Interactive

Web Developer

Metairie, La - 1/2006-6/2007

Compucast Web Design is a full-service internet design and marketing firm. As a Web Developer for Compucast I led the team in introducing W3C Standards in web design to the company. Researched and acquired open source PHP/MySQL software to be used to our advantage to accomplish meeting the clients needs.

Best Buy / GeekSquad

Field Support / Double Agent

Metairie, La - 1/2006-6/2007

Supervise and manage other in-home field agents. Provide a high level of customer service and interactivity for businesses and individuals. Solve impromptu technical and people problems in a limited time frame. Keep abreast on new technology trends, problems, and resolutions. Maintain and develop labor and revenue budgets. Wireless and wired network troubleshooting (workgroup, domain, server)

NOLAGraphics.com/MarcJuneau.com

Owner/Web Developer/Technology Consultant

New Orleans, La 10/2004 – Present

As Owner/Developer of this company I developed many different WordPress website sites and you can see most of them in my web portfolio at www.nolagraphics.com. It was necessary to not only wear many hats but also work under pressure, and consistently deliver projects on-time. All this was possible through excellent communication skills and project management skills which developed and have been required to maintain excellence. Other responsibilities included managing teams, business development, company marketing, preparing bids and software specifications, creating, updating and maintaining multiple web sites via WordPress, PHP/MySQL web programming, script installations, Designing graphics, logos and animation for websites, and even mitigated collaboration with different content providers. In addition to these skills overseeing and driving day-to-day website & server maintenance, creating processes for posting content to individual websites, ensuring web site quality, performance and reliability. In 2016 I sold the NOLAGraphics brand and transitioned to doing all work under my own personal consulting brand as my name MarcJuneau.com of which it is homologated into an LLC as MJTECH, LLC.

GoDaddy Software

Customer Support Trainer

Scottsdale, Arizona 9/01-1/04

Started at GoDaddy as a Tech support Rep and 3 months later was promoted to supervisor where my duties were to manage, motivate and lead a support team of 5 employees. Inform customers of products and services, Register domain names, set up customer accounts and perform purchases for customers. Provide html support on customers' hosting accounts, troubleshoot issues with nameservers using NSLOOKUP and provide insight to customers on legal issues with domain registrations and transfers. Handle all team tech escalations, provide support to customers who need resolution at a supervisory level and perform customer retention by ensuring excellence in customer support. After 4 months as a supervisor I was promoted to Customer Support Trainer. In this position my responsibilities include performing weekly training classes for all new hires on the intricacies of domains, DNS, website hosting/HTML overview, how the internet works and using the GoDaddy systems to pull up accounts. The role also requires maintaining all temporary and permanent employee time in the time management software(TA100), keeping the intranet web page updated with new information as needed and developing content(web pages) for current employee training.

Yosemite Concessions Services Corporation / DNPS

Training and Development Specialist

Yosemite National Park, California 09/99 – 05/01

Developed, facilitated and conducted semi-weekly training sessions to inform all new employees about the parks history and partners, hospitality industry standards, and company policies/procedures. I created videos for the use of introducing OSHA standards to new employees. Developed, facilitated and conducted several training sessions for the companies' management staff, with topics including: basic computer knowledge, Windows95 and Excel. I created PowerPoint presentations for executive meetings and management training sessions. I set-up audio/video equipment for company events and filled in as inter-office technical support when IT was unavailable. Managed company training database of 1500+ employees. Handled purchase requests, vendor communication and receiving.

Food/Beverage and Service/Event Industry Experience

Louisiana Renaissance Faire

Lead Cook / Phil's Grill

Hammond, Louisiana 10/28/22 – 12/8/22

Cooked and prepared all food on the back line at an outdoor kitchen for the run of the Louisiana Ren Faire Show. Responsible for Setup & Strike daily.

Texas Renaissance Faire

Sous Chef / The Copper Rose

Todd Mission, Texas 9/2/22 – 12/8/22

Created a full menu, Managed Staff & responsible for Open and Close Daily at the campsite based restaurant.

Texas Renaissance Faire

Floral Sales

Todd Mission, Texas 10/15/22 – 12/8/22

Sold floral arrangements during the Texas Renaissance Faire. Required to Dress In period garb, create floral arrangements for sale to patrons and vendors

Pittsburgh Renaissance Faire

Site Krewe

West Newton, Pennsylvania 8/15/22 – 10/13/22

Responsible for Grounds Maintenance during the week and trash detail during the show. Additionally I was solely responsible for maintenance of all bathrooms onsite during the festival.

Colorado Renaissance Faire

Joust Kitchen Lead

Larkspur, Co 6/20/22 – 8/12/22

Cooked and prepared all food on the back line at an indoor kitchen for the run of the Colorado Ren Faire Show. Responsible for Setup & Strike daily.

Deja Roux Cajun and Soul Food Truck

Cook

Denver, Co 1/20/22 – 4/28/22

Cooked and prepared all food on the back line on a Mobile Food Truck kitchen as temporary fill-in help

Destin Boat Shack

Sous Chef

Destin, Florida 4/1/2017 – 8/1/2018

Worked with the Owner in a small Kitchen preparing a menu of Brazilian food based on recipes of his Peruvian mother. Restaurant Served approximately 6 tables and shifts would vary between kitchen work and Juice Bar service depending on staff available that day.

Food/Beverage Events and Competitions

Madisonville Chili Competition

*Second Place for a 5-way tequila, Ancho, Poblano, Serrano Chili Officially Sponsored by Williams Grant and Sons Liquor Company
Madisonville, La 11/2015*

Created a winning recipe which myself and a team of two that I led Cooked, Prepared and served 5 gallons of competition Chili.

Madisonville Chili Competition

*Second Place for a 5-way tequila, Ancho, Poblano, Serrano Chili
Madisonville, La 11/2014*

Created a winning recipe which myself and a team of two that I led Cooked, Prepared and served 5 gallons of competition Chili.

*Unrelated to the competition it-self I contacted the Liquor Company William Grant and Sons who's Tequila (Milagro silver tequila)
and Liquor (Ancho Reyes Chili Liquor) was used in my recipe. They offered and I accepted to sponsor.*

Premier Sponsor of Tales of the Cocktail Conference

Sponsor and participant

New Orleans 2012,2013,2014,2015

*Due to being the web development company (NOLAGraphics) that created the website for an international conference that happened
annually in New Orleans in July. I was able to attend all of the conference class events as well as the social events hosted by Bacardi
and Absolute. This afforded me the opportunity to learn in depth about different cocktail history and industry service standards.*

Professional Organizations, Non-Profit & Volunteer Positions

AMTA Colorado Chapter

Elected to position of Board Member #2 5/2020 – 05/2021

Membership Chair

As Board member and volunteer duties include participating in AMTA board meetings as a voting board member, attending Colorado State Board of Massage Therapy meetings, Hosting CEU classes and member meetings.

AMTA Florida Chapter

<i>Appointed interim Board Member 5/2017 – 2/2018</i>	<i>Elected Two Year Term Board Member 2/2018 – 2/2020</i>
<i>Website and Advertising Chair</i>	<i>Website and Advertising Chair</i>

As Board member and volunteer duties include participating in AMTA board meetings as a voting board member, attending Florida State Board of Massage Therapy meetings, Hosting CEU classes and member meetings. In the Florida chapter I started Chapter Podcast to report current events on chapter goings on to the membership in a more meaningful & interactive way.

Tulane University Media Internship Board – 2/2010 – 7/2015

As Board member of the Tulane University of New Orleans Media Internship Board provided industry guidance to university professors on current status of the Interactive Media Advertising and Software development Industries. Assisted in review of syllabus for teachers who requested information.

Tech Assist Louisiana – 8/2006 – 2/2007

Via a Non-profit grant provided for Technology Education to business owners in Louisiana created a syllabus and taught a class 30 business owners on how to create and maintain their own web presence. The class took place over the course over SIX weeks and met once a week for 2hours.

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Sunny Robichaux

MBA, Reiki MasterTeacher, Practitioner &
ManifestationCoordinator
LeeSans Reiki Studios, Covington, LA
Mobile Office (504) 909-7474
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Rebecca Enrico

Soundarya Spa
(561) 355-0459
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Lauren Naidoo

Business Manager
Massage Envy
(561) 750-6606
Clinic0408@massageenvy.com

Krista Sherman

850.534.5010
krista.sherman@stjoeclub.com

Jennifer Washington

AMTA Florida Chapter Secretary
(941)544-1638
massagefromjen@gmail.com

Further References & Reviews available upon request

September 19, 2015

To whom it may concern.

This is my personal reference for Marc Juneau.

My name is Derek Safley and I have worked in Human resources management and specialized in employee training for the last 20 years. I worked with Marc in Yosemite National Park from 1999 to 2001 in what once was the failed company training . department. Together we founded the Yosemite Learning Center which served over 3000 seasonal employees and managers each year. The department required a drastic upgrade from traditional classes to modern presentations. Marc was instrumental in multiple areas of technological improvements.

From teaching line-level managers how to use the Microsoft office suite applications to configuring the employee ID printer ODBC keys and producing related Crystal reports, Marc handled it all with energy and positivity. Marc was a reliable mentor to other HR training staff in the department and they often came to him when they had questions about Adobe Premiere and it's related video effects. Marc was responsible for selecting components of our new department server and ensuring all applications were compatible with it's NT platform. Finally Marc displayed the technical ability to repair, install and maintain all our LCD projectors with ease and demonstrated exceptional proficiency in operating our ENG camera. Marc helped develop our dvd and web-based manager training programs the likes of which had never been seen before by this company.

The results of Marc's work were not only recognized repeatedly by our company executives which was reflected in his multiple outstanding performance evaluations, but also by the National Park Service, State of California, American Hotel and Lodging Association and both unions in the Park.

Marc is an outstanding listener, technical expert and motivated speaker. Any company would be lucky to recruit him and any institution would be better for hiring him.

Derek Safley, Colorado RN @ Denver Health

dereksafley@hotmail.com

541-531-9316



COLORADO

**Department of
Regulatory Agencies**

Division of Professions and Occupations

Below are your electronic wallet cards to use as proof of your license. You can also print your license at any time by visiting www.colorado.gov/dora/DPO_Print_License and following the instructions listed.

If you would like a more durable wallet card option, you can order one for a fee by visiting www.nasbastore.org and selecting the "Colorado License Cards" link on the left hand side of the page. If you prefer, you can also contact NASBA by phone at 1-888-925-5237 or by email at nasbastore@nasba.org.

Should you have questions about your credential, or need other information please contact our Customer Service Team at 303-894-7800 or dora_dpo_licensing@state.co.us.

<p>Colorado Department of Regulatory Agencies Division of Professions and Occupations</p> <p>Office of Massage Therapy Licensure</p> <p>Marc B Juneau Massage Therapist</p> <p>MT.0022170 01/01/2021 Number Issue Date Active 12/31/2022 Credential Status Expire Date Verify this credential at: dpo.colorado.gov</p> <p><i>Ronne Hines</i> Division Director: Ronne Hines Credential Holder Signature</p>	<p>Colorado Department of Regulatory Agencies Division of Professions and Occupations</p> <p>Office of Massage Therapy Licensure</p> <p>Marc B Juneau Massage Therapist</p> <p>MT.0022170 01/01/2021 Number Issue Date Active 12/31/2022 Credential Status Expire Date Verify this credential at: dpo.colorado.gov</p> <p><i>Ronne Hines</i> Division Director: Ronne Hines Credential Holder Signature</p>
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AC# 9228629

STATE OF FLORIDA
DEPARTMENT OF HEALTH
DIVISION OF MEDICAL QUALITY ASSURANCE

DATE	LICENSE NO.	CONTROL NO.
08/22/2019	MA 85968	376114

THE MESSAGE THERAPIST

NAMED BELOW HAS MET ALL REQUIREMENTS OF
THE LAWS AND RULES OF THE STATE OF FLORIDA.

Expiration Date: AUGUST 31, 2021
MARC BERNARD JUNEAU
517 GARDEN LANE
MADISONVILLE
MADISONVILLE, LA - 70447



Ron DeSantis
GOVERNOR

Scott A. Rivkees, MD
State Surgeon General

DISPLAY IF REQUIRED BY LAW

EXPIRATION DATE: AUGUST 31, 2021

Your license number is MA 85968. Please use it in all correspondence with your board/council. Each licensee is solely responsible for notifying the Department in writing of the licensee's current mailing address and practice location address. If you have not received your renewal notice 90 days prior to the expiration date shown on this license, please visit www.FLHealthSource.gov and click "Renew A License" to renew online.

Online Services Portal gives you the ability to manage your license to perform address updates, name changes,

9228629

ACF

STATE OF FLORIDA DEPARTMENT OF HEALTH DIVISION OF MEDICAL QUALITY ASSURANCE	LICENSE NO.	CONTROL NO.
DATE	MA 85968	376114
08/22/2019		

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Expiration Date: AUGUST 31, 2021

MARC BERNARD JUNEAU

LICENSEE SIGNATURE

AMTA Member ID#: 1382565
 Marc Juneau
 2235 N Ogden ST Apt A
 Denver, CO 80205-5116

AMTA Member Classification: PROF
Enrolled Member Effective Date: 10/01/2021 - 09/30/2022

Coverage for enrolled member's business is limited to claims arising from enrolled member's professional services.

Administered By:
 Healthcare Providers Service Organization
 Affinity Insurance Services, Inc.
 1100 Virginia Drive, Suite 250
 Fort Washington, PA 19034

Insurance Company:
 Columbia Casualty Company
 A CNA Company

TYPE OF INSURANCE	MASTER POLICY NUMBER	LIMITS (per enrolled member)
Professional Liability Occurrence Coverage	0288966668	\$2,000,000 each claim / \$8,000,000 aggregate <small>(Subject to the Master Policy Aggregate)</small>

Coverage is afforded to AMTA Members for a period of 12 months concurrent with the Enrolled Member Effective Date or until membership is terminated or expires. Student Enrolled membership expires on the last day of the month in which the Student Enrolled Member graduates. No coverage is afforded to Student Enrolled Members for providing massage therapy services outside of school sanctioned and directed activities. If the AMTA Master Policy is non-renewed or cancelled, the AMTA Member's coverage under this policy will terminate upon the expiration of the Enrolled Member Effective Date and will not be renewed. The Master Policy Aggregate may be reduced by claims paid on behalf of other Insureds.

ADDITIONAL COVERAGES (Included in Professional Liability Limits specified above)	
<ul style="list-style-type: none"> • General Liability • Products Liability • Host Liquor Liability • Personal Injury Liability 	<ul style="list-style-type: none"> • Good Samaritan Liability • Malpractice Liability • Fire & Water Legal Liability (subject to \$100,000 sub limit)
COVERAGE EXTENSIONS	COVERAGE EXTENSION LIMITS
<ul style="list-style-type: none"> • License Protection • Defendant Expense Benefit • Deposition Representation • Assault (excluding Texas) • Medical Payments • First Aid • Information Privacy Coverage (HIPAA) 	<ul style="list-style-type: none"> \$10,000 per proceeding / \$25,000 aggregate \$10,000 aggregate \$2,500 per deposition / \$5,000 aggregate \$10,000 per incident / \$25,000 aggregate \$2,000 per person / \$100,000 aggregate \$2,500 aggregate \$25,000 aggregate

This material is intended to provide a general overview of the products and services offered. Coverage for enrolled member's business is limited to claims arising from enrolled member's professional services. Only the policy can provide the actual terms, coverage amounts, conditions and exclusions.
Please contact HPSO at 1-888-253-1474 directly for a free copy of the complete policy.